



# product features: Pro and Pro+

## Comprehensive monitoring and alerts

Allstate Identity Protection's monitoring system analyzes and detects high-risk activity and sends alerts at the earliest sign of fraud. That's how we help members minimize risk, damage, and stress with prevention and rapid restoration.

### NEW Identity restoration support

Use our in-portal conveniences like one-on-one personal coaching, Identity Fraud Finder, and an online scheduler and specialist chat to always have support during open restoration cases.

### Dark web monitoring

We go beyond simply scanning for your information online. We utilize bots and human intelligence operatives together to scour closed hacker forums for members' compromised credentials as well as personal information. We alert members whenever compromised data is found, including:

- Social Security numbers
- Email addresses
- Usernames and passwords
- Credit and debit card numbers
- Government and medical ID numbers
- IP addresses
- Gamer credentials

### Financial transaction monitoring

Members can set alerts to trigger from sources including bank accounts, credit and debit cards, account thresholds, 401(k)s, and other investment accounts to help take control of their finances.

### High-risk transaction monitoring

Even non-credit-based activity can indicate fraud, so we send alerts for transactions like wire transfers and electronic document signatures matching member information.

### Credit monitoring and alerts

Members can set alerts for transactions like new credit inquiries, accounts placed in collections, newly opened accounts, and bankruptcy filings plus monitor reporting for one bureau credit with Pro or tri-bureau with Pro+.

### Credit assistance

Should a member's credit monitoring trigger an alert, our in-house team of experts will help freeze files with all major credit bureaus.

### Social media account takeover monitoring

Members can add social media accounts for themselves and family members to be notified of suspicious activity that may indicate hacking or an account takeover.



All-in identity  
and scam  
protection  
that never  
clocks out

## Identity Health Status

Our unique tool gives members a snapshot of their identity health and risk level. We provide monthly status updates using an enhanced algorithm with deep analytics to spot fraud trends and alert members before damage occurs.

## Allstate Security Pro®

We help keep members one step ahead of bad actors by providing personalized content about heightened security risks that may affect them. Our alerts leverage internal data to identify emerging threats, how members may be affected, and what steps they can take to better protect themselves.

## Identity restoration tracker

The Allstate Identity Protection identity restoration tracker makes it easy for members to see their case status.

## UPGRADED identity theft reimbursement†

Pro members who fall victim to identity fraud will be reimbursed up to \$1M for stolen funds and many out-of-pocket costs related to resolving their case, including:

- Stolen funds from:
  - SBA loans
  - Unemployment benefits
  - Stolen tax return refunds
- Up to \$50k for HSA, 401(k), 403(b), and other investment accounts

## Solicitation reduction

We make it easy for members to opt in or out of the National Do Not Call Registry, credit solicitations, and junk mail reduction.

## Sex offender notifications

We monitor registries and can notify members if an offender is registered nearby in their area.

## Unemployment fraud center with dedicated support

We provide a resource center for members to quickly and easily resolve their unemployment fraud claims to save time and stress. Our customer care team is available 24/7 to help victims through the process of resolving their case.

## Elder Fraud Center

Safeguard senior family members with our helpful resource hub built specifically for seniors, caretakers, and family members to easily understand and protect against scams and threats. Our Identity Specialists are trained to provide customized care for older family members to identify and resolve scams as well as create a proactive protection plan together.

## Best-in-class customer care

Should fraud or identity theft occur, our in-house experts are available to help members fully restore compromised identities — even if the theft or fraud occurred prior to enrollment.

## U.S.-based customer support

Our support center is U.S.-based and located in our corporate headquarters, where our customer care team is always available to help answer questions and resolve identity theft or fraud.

## Full-service identity restoration

Our restoration specialist team is highly trained and certified to handle every type of identity fraud case. We fully manage restoration cases, leaving members to live their lives and save them time, money, and stress.

## Mobile app

The Allstate Identity Protection app makes accessing the member services portal easy anywhere. Available on iOS and Android.

## Help center

The Allstate Identity Protection web portal and mobile app include an interactive help center for members to quickly get answers, clear definitions, easy-to-follow instructions, and proactive guides to help protect themselves.

## Build on basic protection with Pro+

The Allstate Identity Pro+ plan includes everything our Pro plan has, with enhanced protection and additional features including:

### NEW Allstate Scam Protection<sup>SM</sup>

Get alerts and education plus phone and text scam blocking.

### NEW Family protection features

Child credit check provides assistance to make sure your child's credit and identity are safe (requires family plan).

### Family digital safety tools from Bark<sup>Δ</sup>

Our suite of family digital safety tools help parents set healthy limits around how and when kids use their devices, filter undesirable content, and see where kids' devices are.

- Tools include:
  - Web filtering
  - Screen time management
  - Location tracking

### NEW Mental health support

Get free access to Talkspace Go<sup>1</sup> for family plan members and their loved ones, including tailored help and \$100 off Talkspace Therapy.

### Allstate Digital Footprint®

Only available from Allstate Identity Protection, the Allstate Digital Footprint shows members where their personal information lives online so they can better protect it. Members can track where their personal information is stored, spot possible vulnerabilities, and take action before they're compromised.

### Stolen wallet emergency cash†

In the event that a member's wallet is stolen, we'll reimburse up to \$500 for cash lost.

### Whole family protection and monitoring<sup>Δ</sup>

We have the broadest definition of family in our industry, and we cover family members in members' households as well as anyone financially dependent. If they're "under your roof" or "under your wallet," they're covered. Members can add older parents, grandparents, even in-laws age 65+ regardless of whether they live with or depend financially on them.

### UPGRADED identity theft reimbursement†

Pro+ members who fall victim to identity fraud will be reimbursed up to \$1M for stolen funds and up to \$2M for many out-of-pocket costs related to resolving their case, including:

- Expenses incurred resolving:
  - Home title fraud
  - Professional fraud
- Stolen funds from:
  - SBA loans
  - Unemployment benefits
  - Stolen tax return refunds
- Up to \$1M for HSA, 401(k), 403(b), and other investment accounts

### Lost wallet protection

Members can store critical information in the secure Allstate Identity Protection portal to retrieve in the event of losing credit cards, personal credentials, or documents. We help members access this information and replace it, if needed.

### Robocall blocker<sup>‡</sup>

Our Robocall blocker can help intercept scam and telemarketing calls and texts to require them to identify themselves before you even pick up.

### Ad blocker<sup>‡</sup>

Members can set automated blocking for unwanted advertisements, online data trackers, and even safelist websites they trust.

## Plans and pricing

### Allstate Identity Protection Pro+

### Allstate Identity Protection Pro

† Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for information purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

‡ Some features require additional activation. Robocall Blocker, Ad Blocker and family digital safety features family plan coverage are available through primary subscriber's account. Privacy management features cover up to five email addresses. Cybersecurity features are managed by each adult member up to 10 devices each.

<sup>Δ</sup> Bark and Talkspace Go are third-party services subject to their own terms, conditions, and availability. Family plan required.

Products and features are subject to change. Certain features require additional activation and may have additional terms.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.